

# RESTATEMENTS

Section	Restated figure description	Page	Old figure	New figure	Reason for restatement
<b>Community investment</b>	Total community contributions (£m)	17	2007: 10.4 2008: 11.5 2009: 11.3	2007: 11.3 2008: 11.7 2009: 12.5	Figures have been updated to include cash investment in the community via support for the Co-operative Movement
	Pre-tax profit invested in the community (%)	17	2009: 3.8	2009: 4	Ibid
	Breakdown of community contributions - cash (£m)	18	2007: 8.3 2008: 8.6 2009: 8.7	2007: 9.2 2008: 8.8 2009: 9.9	Ibid
<b>International development and human rights</b>	Fairtrade products and sales value - Fairtrade sales value (£m)	24	2009: 61	2009: 71	Figures have been restated to include sales at former Somerfield, Plymouth Lothian and Borders stores, from the time they were part of The Co-operative
	Fairtrade products and sales value - proportion of UK supermarket Fairtrade sales (%)	24	2009: 12	13	Ibid
<b>Ethical finance</b>	Average bank liabilities that make a positive contribution to society (£m)	44	2009: 1,987 (52%)	2009: 1,990 (52%)	Figures have been restated following identification of additional renewable energy exposures
	Average bank assets that make a positive contribution to society (£m)	44	2009: 1,890 (24%)	2009: 1,977 (25%)	Figures have been restated following identification of additional renewable energy exposures
	Votes in 'opposition' to acceptance of report and accounts on basis of poor social, ethical and environmental risk reporting	46	5	6	The figure was restated due to a database error
<b>Climate change</b>	Direct GHG emissions (net) tonnes CO <sub>2</sub> e	62	2006: 988,957 2007: 884,289 2008: 822,734 2009: 588,802	2006: 1,010,820 2007: 889,030 2008: 826,758 2009: 591,928	Total uses new Defra conversion rates totalled from the restated figures outlined below
	Direct GHG emissions (gross) tonnes CO <sub>2</sub> e	62	2006: 1,414,686 2007: 1,393,926 2008: 1,290,226 2009: 1,111,918	2006: 1,456,109 2007: 1,408,648 2008: 1,296,147 2009: 1,117,174	Total uses new Defra conversion rates totalled from the restated figures outlined below
	Total emissions from energy consumption (net) tonnes CO <sub>2</sub> e	63	2006: 513,337	2006: 534,321	Figures apply the latest conversion factor of 0.56113kg CO <sub>2</sub> e per kWh for fossil fuel and renewable energy and 0.18523kg CO <sub>2</sub> e per kWh for gas as specified in the Defra Guidelines 2010 Version 1.2.1
		63	2007: 431,111	2007: 434,840	Figures apply the latest conversion factor of 0.54820kg CO <sub>2</sub> e per kWh for fossil fuel and renewable energy and 0.18523kg CO <sub>2</sub> e per kWh for gas as specified in the Defra Guidelines 2010 Version 1.2.1
		63	2008: 414,620	2008: 416,690	Figures apply the latest conversion factor of 0.54284kg CO <sub>2</sub> e per kWh for fossil fuel and renewable energy and 0.18523kg CO <sub>2</sub> e per kWh for gas as specified in the Defra Guidelines 2010 Version 1.2.1
		63	2009: 271,047	2009: 272,446	Ibid

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	Total emissions from energy consumption (gross) tonnes CO <sub>2</sub> e	63	2006: 939,066	2006: 979,553	Figures apply the latest conversion factor of 0.56113kg CO <sub>2</sub> e per KWh for fossil fuel and renewable energy and 0.18523kg CO <sub>2</sub> e per KWh for gas as specified in the Defra Guidelines 2010 Version 1.2.1
		63	2007: 922,371	2007: 935,081	Figures apply the latest conversion factor of 0.54820kg CO <sub>2</sub> e per KWh for fossil fuel and renewable energy and 0.18523kg CO <sub>2</sub> e per KWh for gas as specified in the Defra Guidelines 2010 Version 1.2.1
		63	2008: 862,321	2008: 866,287	Figures apply the latest conversion factor of 0.54284kg CO <sub>2</sub> e per KWh for fossil fuel and renewable energy and 0.18523kg CO <sub>2</sub> e per KWh for gas as specified in the Defra Guidelines 2010 Version 1.2.1
		63	2009: 773,759	2009: 777,287	Ibid
	Transport – total mileage	65	2006: 217,162 2007: 211,243	2006: 213,832 2007: 207,833	Figures revised to include additional car mileage
	Transport emissions from business travel tonnes CO <sub>2</sub> e	65	2006: 25,477 2007: 26,778 2008: 17,089 2009: 15,302	2006: 25,687 2007: 26,976 2008: 17,224 2009: 15,436	Figures apply the latest Total Direct GHG conversion factors for cars, rail and air as specified in the Defra Guidelines 2010 Version 1.2.1
	Transport emissions from distribution tonnes CO <sub>2</sub> e	65	2006: 153,100 2007: 153,547 2008: 148,382 2009: 132,314	2006: 153,827 2007: 152,361 2008: 150,202 2009: 133,908	Figures apply the latest conversion factors of 2.67200kg CO <sub>2</sub> e per litre of diesel used as specified in the Defra Guidelines 2010 Version 1.2.1
Total transport emissions tonnes CO <sub>2</sub> e	65	2006: 178,577 2007: 180,324 2008: 165,471 2009: 147,615	2006: 179,514 2007: 179,337 2008: 167,426 2009: 149,344	Totals have been updated in line with the distribution and business travel restatements detailed above	
<b>Waste</b>	Waste recycled by The Co-operative recycling centre (tonnes)	75	2009: 786	2010: 761	2009 data was based on an 11-month extrapolation. Full year data is now available.
<b>Water</b>	Affinity products and services – Fairbourne Springs pumps installed	79	2009: 147	2009: 137	Pumps installed was erroneously reported as the pumps funded
	Affinity products and services – Fairbourne Springs pumping capacity (million m <sup>3</sup> )	79	2009: 0.3	2009: 0.3	In the 2009 Sustainability Report, 'increased capacity due to pumps installed' was reported. This has been changed to 'increased capacity from pumps funded', in order to be more consistent with reporting in the International development and human rights chapter. However, once rounded-up, 2009 figures from both pumps installed and pumps funded are the same.
<b>Democratic control and supporting co-operatives</b>	Members earning a share of profits (million)	95	2009: 3.3	2009: 3.4	Figures have been restated due to a previous rounding error
	The Enterprise Hub: Co-operative development financial support (£)	98	2009: 81,000	2009: 287,000	Figure restated to include management costs previously excluded
<b>Economic impact</b>	Underlying profits (£m)	100	See results published in the Group Annual Report and Accounts 2009	2006: 254 2007: 329 2008: 390 2009: 476	Figures have been restated to subtract profit relating to the Travel business and any Food stores sold under Office of Fair Trading regulations. This is because the results of these businesses are shown in discontinued operations as required under International Financial Reporting Standards (IFRS), below profit before tax.

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	Gross sales (£m)	100	Ibid	2006: 7,463 2007: 8,449 2008: 9,600 2009: 12,545	Figures have been restated to subtract sales relating to the Travel business and any Food stores sold under Office of Fair Trading regulations. This is because the results of these businesses are shown in discontinued operations as required under IFRS, below profit before tax.
	Total value added (£m)	101	2009: 2,653	2009: 2,603.9	Figures have been restated to subtract payments relating to the Travel business and any Food stores sold under Office of Fair Trading regulations. This is because the results of these businesses are shown in discontinued operations as required under IFRS, below profit before tax.
	Value added – employee wages and pension benefits (£m)	101	2009: 1,608.7	2009: 1,559.7	Ibid
	Value added – payments to Government (£m)	101	2009: 384.1	2009: 380.6	Ibid
	Value added – set aside for capital maintenance and future growth (£m)	101	2009: 435.7	2009: 439.1	Ibid
	Tax (£m)	102	2009: 114.4	2009: 118.5	Figures have been restated to subtract tax related to the Travel business and any Food stores sold under Office of Fair Trading regulations. This is because the results of these businesses are shown in discontinued operations as required under IFRS, below profit before tax.
<b>Customers</b>	Corporate Reputation Index score	115	2007: +14	2007: +18	Scores have been adjusted to include all CRTG society postcodes
		115	2009: +27	2009: +23	Scores have been adjusted to include all former Somerfield and Britannia postcode areas
	CFS customer complaints received	116	2007: bank: 37,047; insurance regulated: 27,330; insurance unregulated: 3,371	2007: 78,783	Figures have been restated to combine both bank and insurance complaints, and exclude complaints not regulated by the FSA
		116	2008: bank: 21,723; insurance regulated: 17,537; insurance unregulated: 2,700	2008: 50,151	Ibid
		116	2009: bank: 20,190; insurance regulated: 17,855; insurance unregulated: 3,123	2009: 42,558	Ibid
	Pharmacies offering medicine management services to Muslim patients during Ramadan	117	2008: 90	2009: 80	Previous figure was overstated due to an accounting error